

WATER GRILL

EST. 1989

EVENT POLICIES

Event Guarantee

In order for us to make appropriate accommodations for your event, a final guest count guarantee is due seven days prior to your event. Should this number not be made available at the requested time, the original estimate for attendance will be used. The actual attendance or the final guaranteed guest count will be charged, whichever is greater. Water Grill will be prepared to seat and serve a maximum of 10% over the guaranteed guest count.

Cancellation

There is no cancellation fee if your event is canceled at least two weeks prior to your event. If your event is canceled less than two weeks prior to your event date you will be responsible for 50% of your food and beverage minimum, service charge and tax. Cancellation within 24 hours prior to your event date will result in 100% responsibility of your food and beverage minimum, service charge and tax.

Taxes, Charges & Fees

All final bills are subject to an 7.75% sales tax. A 3% Service Charge and a 17% Gratuity will be added to your bill and itemized on your receipt. The 3% service charge is for booking fees, coordination fees, and commissions not paid to the service staff. The 17% gratuity will be paid in full to your service staff.

Menus

Menu selections and beverage offerings need to be selected two weeks prior to the event date. This will guarantee food and beverage availability and allow enough time to print your event menus. Menu offerings may change seasonally. When choosing your food and wine options in advance, please note that substitutions may occur when the menu changes for seasonal or availability reasons. Fixed menus are required for groups of 12 or more guests. Guests will be allowed to order their options during the event unless otherwise noted by the events team.

Beverages

Beer, Wine, Cocktails and Non-alcoholic beverages can be purchased on consumption, cash and carry, or a combination of all both. Cash and Carry beverages will also include a 3% service charge and will count towards your food and beverage minimum.

F&B Minimums

Private events require a food and beverage minimum. This minimum is the total amount spent on food and beverage and does not include any applicable taxes, service charges and gratuities. Event spaces are booked in three-five hour increments

Final Payment

All charges will be placed on one check and final payment will be due at the end of your event. We accept cash and credit cards presented on-site. If you would like to pay with a third party credit card or a credit card that will not be presented on-site, a signed Authorization Form, copy of the credit card (front and back) and card holder's photo identification must be received prior to your event. If you would like to prepay for your event with a check payment, checks must be received 7 days in advance of your event date. We'll make every effort to notify you in advance, however, due to market availability, menu items and prices are subject to change.

Decorations

All decorations, incoming equipment and entertainment must be approved by the Water Grill Events Team prior to your event. For the safety of your guests, we do not allow bubbles, confetti, birdseed or exposed candle flames.

Parking

Parking at Water Grill South Coast Plaza is Valet ONLY. You may choose to host valet for your guests and add the charges to your final bill. The current valet charge for private events is \$7 per vehicle, which includes a \$6 valet fee and \$1 gratuity. Valet Charges do not apply towards your food & beverage minimum